



EXCITING NEWS FOR 2021!

The City of Carlsbad is excited to announce the implementation of a new
Utility Billing system!

The City has worked diligently to implement this new system and is excited to announce that this system will go live in the **Summer of 2021**. Please be on the lookout for additional information regarding this implementation.

Exciting Features:

Paperless Billing

Citizen Self Service Portal

Real-time account information

Please complete the form below and return in the enclosed envelope, with your next payment or drop off at City Hall at 101 N Halagueno St.

Name:

Account#:

Service Address:

Phone Number: _____

Email Address: _____

Please check one:

- I would like to participate in paperless billing **ONLY (Preferred Option)**
- I would like to participate in paperless billing **AND** receive a bill by mail
- I would like to receive a bill by mail **ONLY**